



# RC WATT®

RC WATT is a trade name for InterHome Technologies, Inc. Registered: PA16477.

Founded 1997. We accept:



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## Maintenance Agreement: Liquid-Cooled Standby

Please ensure complete and correct customer information.

Name:  
Address:  
City, State, Zip:  
Referred By:

Premise:  
Phone:  
Email:

OFFICE: Invoice entered (initials): \_\_\_\_ Svc App updated (initials): \_\_\_\_

<b>Generator</b>	Mfg:	Model:	Serial:	Valves Adjusted:	Battery: (Unknown Color)
<b>XFSW</b>	Amps:	Model:	Serial:	Tested:	Inspected:

You may mail payment, or call our office at 724-864-9288. Existing customers may pay online at service.RCWATT.com.

### Benefits to Southwestern PA Clients:

- **Priority service** over Clients without a preventative maintenance agreement (*SilverGuard & Gold are Priority 1*);
- **25+ point generator inspection with each visit**; simulated outage, upon request;
- **10% off** standard trip and labor charges not prepaid under this agreement (valid until 60 days after last visit covered);
- **We provide site visits automatically**, without scheduling. *If scheduling required, additional charges may apply.*

Three Plans: Our **SilverGuard** (limited to eligible Generac products only) offers daily dealer monitoring via cellular hardware (may need installed at time of service\*), MobileLink platform and one visit per year for the same price as the **Gold** plan which offers two visits per year. Both SilverGuard and Gold include a free battery replacement every 3 years if you prepay for 3 years or choose to auto-renew with a credit card with expiration date over 3 years. Our **Silver** plan meets the need for those who only want one visit per year and includes the 25+ point inspection along with the oil change.

Annual (1-yr) Maintenance Agreement		+ PA 6% sales tax	+ Allegh. 1% sales tax
<input type="checkbox"/> <b>SilverGuard</b> Plan [Cellular Monitoring* & One Visit: (oil+ & 25+)]	\$669 + tax	<input type="checkbox"/> \$709.14	<input type="checkbox"/> \$715.83
<input type="checkbox"/> <b>Gold</b> Plan [Two visits: (oil+ & 25+) & (25+)]	\$669 + tax	<input type="checkbox"/> \$709.14	<input type="checkbox"/> \$715.83
<input type="checkbox"/> <b>Silver</b> Plan [One visit: (oil+ & 25+)]:	\$499 + tax	<input type="checkbox"/> \$528.94	<input type="checkbox"/> \$533.93

**Plan Length:**  Auto-Renew (5% off)  1 Year  2 Years (5% off)  3 Years (5% off) **TOTAL: \$\_\_\_\_\_**

*\*We recommend SilverGuard for Generac products. Monthly payments of \$60+tax, call our office for details. We will maintain/replace cellular hardware as needed for clients with a minimum of 1 year service commitment. If hardware needs installed a trip charge may apply if not performed at the time of onsite service.*

**Recommended:** Preauthorize additional services up to \$200 per visit (details below)? YES NO

The preauthorize option allows us to automatically provide services that would else require a return trip and additional costs. It would require us to have your credit card on file or else have terms set up. **Thank you for helping us to better serve you.**

Our 25+ point generator inspection checklist is based on items with an annual or less interval on the maintenance schedule of the manufacturer. The plans also include **annual "OFF" – the replacement of engine oil, oil filter, and spark plug(s)/air filter when/if needed** (cost of spark plugs and air filter are additional). Maintenance procedures not specified on the checklist are at additional cost. You should not need to be present when maintenance occurs; we will provide a maintenance record upon completion. We have keys to access all generators we install, which allows us to optimize service for geography and offer savings on our plans.

We offer these preventative Maintenance Agreement plans for your Unit subject to our Terms & Conditions (see reverse). Payment acknowledges Client acceptance.

